



Providence
House
house news

SPRING 2025



Caring for Children & Families in Crisis

MEET THE DEDICATED STAFF AT OUR NEW EAST CAMPUS

We have assembled an amazing team to welcome and care for children and support families at our new East Campus in Buckeye-Shaker! Let us introduce you to several of them as we walk you through the services they provide in our Crisis Nursery & Family Resiliency Center.

EMBRACING FAMILIES WITH SUPPORT



Erin George
Senior Clinical
Program Manager

When a child comes to stay in our Crisis Nursery, it's often during one of the most difficult times in their families' lives. Erin greets our families and immediately focuses on putting them at ease and building a relationship of trust. She listens without judgement to understand the crises they're facing, and how we can best support them to keep their family together.

"I love what we do here, Providence House is such a diamond in the rough. So many parents say 'if my parents knew about you when I was a kid, things would have turned out differently' and we are grateful to be able to help them change things for their children."

Erin connects families with beneficial resources from our 100+ community partners to help them gain employment, secure safe housing, receive medical care, address sobriety or mental health challenges and more. She's with families every step of the way, providing counseling, education, and encouragement until they're ready to welcome their child home!

KEEPING KIDS SAFE

While a new family is doing intake with Erin, our East Campus Crisis Nursery Manager, Sly, comes to welcome their child to our Crisis Nursery! He introduces them to the other children staying with us, and to the Childcare Team that will be providing 24/7 loving care for them. He also gives every child a Welcome Suitcase filled with new clothes, pjs, shoes, a teddy bear and a blanket to help them feel comfortable! He checks on each child daily to ensure they have the best possible experience!

"What's most important to me is that the children know they matter, and they feel loved and safe. We want the families to know they're in good hands while their children are with us, so they can focus on what they need to do to welcome them home."



Sly Johnson
Crisis Nursery
Manager

PROVIDING LOVING CARE



Jessica Gurreri
Childcare Supervisor
1st Shift

As our kiddos wake up each morning, our First Shift Childcare Team gets them dressed and ready for their day, starting with a yummy, healthy breakfast! From there, Jessica and the Childcare Providers on her team drive children to school and plan a full schedule of fun, engaging activities for younger children staying with us. It often includes crafts, reading, getting fresh air on the playground, exciting field trips in the community, and participating in music, yoga, and theatre classes at Providence House! Each activity helps the children learn, enhance development, and work up an appetite for a tasty lunch and delicious dinner!

"I love spending time with the kids, to really get to know them, see how they grow and change throughout their stay here, and celebrate the milestones they achieve!"

ENSURING SWEET DREAMS

We wind down the day with a delicious dinner prepared by Julia and our Second Shift Childcare Team, and then they help all of our kiddos get ready for bed by giving them baths, putting them in a cozy pair of pjs and brushing their teeth! Every child has a sound machine in their room to help them relax, and Julia rocks the babies to sleep and reads books to the older kiddos until they drift off to dreamland.

Throughout the night, our Childcare Providers check on our children every 15 minutes to make sure they're getting a good night's sleep. It's often difficult for our kiddos to sleep their first night with us, so Julia will help soothe them and let them know they're safe, staying with them as long as they need to feel comfortable. Once everyone is dreaming, the Second Shift Team works hard all night long to keep our house running smoothly, by deep cleaning, doing lots of loads of laundry, and preparing for the day ahead.



Julia Williams

*Childcare Provider
2nd Shift*

KEEPING FAMILIES TOGETHER

When our children return home to their families, we continue supporting them through our voluntary, 12-month Aftercare Program. While our families make incredible progress during the short time their child spends with us, we want to ensure they can continue to strengthen their family and build on their successes. Reem and our other Social Workers provide ongoing case management, connections to resources, and group parent programs to help them establish a support system among other Providence House families.

“Aftercare allows parents to relate to one another and develop relationships that we hope will bring them comfort and reassurance that they're not alone. We want them to know it's okay to reach back out to Providence House to ask for help again. We appreciate that families trust us and we know things take time to change. We want them to have the support they need to stay together.”



Reem Usmani

*Family Services
Coordinator*

To learn more about the care we provide to our children and families, visit provhouse.org/services

SUCCESS STORY

Dallas, Braxton & Bryson

Dallas was a single mom and new to the Cleveland area when her water broke while riding the bus to work. She had taken her two young boys, Braxton and Bryson, to daycare that morning, but did not have anyone to pick them up or stay with them while she delivered her baby.

Dallas called Providence House for help and our Social Work Team immediately sprang into action. Our Social Workers coordinated with Dallas, the hospital, and the daycare and made the necessary arrangements so our Team could pick up the boys at daycare and bring them to Providence House to stay in the safety of our Crisis Nursery while their mom delivered their baby sister!

The support from Providence House allowed Dallas to maintain her employment and daycare for her boys while they received loving care and had tons of fun during their stay with us, so that Dallas could focus on having a successful and healthy delivery knowing her boys were safe. She and her healthy baby girl were soon reunited with Braxton and Bryson, and Providence House helped them get a great start with a variety of newborn baby items and new clothing and toys for the boys.

To read more Providence House Success Stories, visit provhouse.org/success

Providence House



44TH ANNUAL LUNCHEON



Join us

Wednesday, April 30, 2025, 11:30 - 1:30
The Westin Cleveland Downtown
New Location this Year!

Keynote Speaker

Olympic Gold Medalist
Tianna Madison

Two-time Olympian, Division 1 Track & Field Coach, and former Providence House Licensed Social Worker Tianna will share her personal experiences surviving domestic violence and the Black maternal health crisis, as well as the important role Providence House plays in keeping kids safe and families together.

Enjoy a delicious lunch alongside our corporate partners, community leaders, and dedicated supporters as we celebrate 44 years of care for more than 16,000 kids kept safe and families together!

Every Child Awards

2025 Honorees

- ★ Fleet Response
- ★ American Endowment Foundation
- ★ Horvitz YouthAbility Ambassadors of the Jewish Family Service Association

Tickets & Sponsorship

Tickets include lunch, a guest gift, complimentary self-parking, and a donation to Providence House.

Our exciting sponsorship opportunities prominently feature your company's support!

Purchase Tickets, Tables & Sponsorship at
provhouse.org/luncheon



SPECIAL THANKS TO OUR ANNUAL CORPORATE PARTNERS



Join Our Every Child Club

The Every Child Club is the most important subscription you can sign up for! It provides monthly support to help us care for every child at Providence House.

Become a member of our Every Child Club today and ensure that every day, every child at Providence House continues to have a safe place to sleep, a full belly, and loving care when they need it most!



WHY MONTHLY GIFTS MATTER

- **Recurring gifts provide steady, reliable funding** that helps Providence House plan for the future and sustain our childcare programs year-round.
- **Last year, there were 691 children on our waiting list** due to a lack of space and resources.
- **Our Every Child Club provides an easy, automatic payment plan** so that you can continue supporting Providence House without ongoing management.

EVERY CHILD CLUB MEMBER BENEFITS

Receive the following exclusive benefits as a member of our Every Child Club!

\$10-\$24 Monthly Gift

- Providence House Car Magnet
- Quarterly E-Newsletter with Exclusive Updates
- Invitation to Annual Every Child Club Mixer

\$25 Monthly Gift

- All Benefits from \$10-\$24 Level
- Exclusive Providence House "Swag" Items
- Annual Breakfast with Providence House Staff

\$50+ Monthly Gift

- All Benefits from \$10-\$24 and \$25 Levels
- 50% Off Event Tickets to the Annual Luncheon & Deck the House
- Annual Breakfast with Providence House CEO or Board Member

HOW TO JOIN TODAY

- Make a Monthly Gift in the Enclosed Envelope by selecting "Recurring Gift"!
- Contact our Providence House Donor Engagement Manager, Miranda Moulton, at 216.651.5982 x166 or mirandam@provhouse.org
- Visit provhouse.org/spring to make a gift and select "Recurring Gift" and then "Monthly"

Thank you for making Every Child at Providence House Your Child Every Month as a Member of the Every Child Club!



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*PAST CHAIR | +DECEASED

A NOTE FROM *Natalie*



It can be hard to imagine all that it takes to care for 40 babies and children at the same time.

In our Spring Newsletter, we wanted to give you a sneak peek at the work done each day by some of our dedicated staff to keep our kids safe and our families together around the clock on our new East Campus.

Each of our Crisis Nursery campuses – East and West – care for 20 children at a time and operate 24 hours a day. We never close due to weather, power outages, illness, or emergencies.

Our Social Work and Childcare Teams are onsite and on-call morning, noon, and overnight to provide the support our families need and the loving and quality care our children deserve. Even our overnight teams remain awake and ready to care for any children who wake up during the night, have a fever or tummy ache, or just need a hug.

As a highly secure, regulated, and licensed residential program, it can be challenging to provide a sense of home. But our staff bring love, laughter, and warmth to their work every day to make sure that every parent and child feel cared about and cared for.

From the moment the phone rings with a parent asking for help, through a child's stay with us while we work with their parents to resolve crises that brought them to us, our entire team is dedicated to being there and supporting them.

Even after children are safely back home, we continue our work and support with the family through our 12-month Aftercare Program.

We always say, "once a Providence House family, always a Providence House PHamily." You are also an important part of our "PHamily" as a supporter and champion of our mission and our work.

Please continue to support your "PHamily" at Providence House and ensure that this incredible level of care and support continues to be offered seamlessly 24-hours a day, 365 days a year by making a gift to support all the services and programs that go into a day of care for our little ones and their families.

PS – Read more about our Monthly Every Child Club in this newsletter to learn about how you can help us deliver uninterrupted and continuous care every month for every child at Providence House.

Natalie A. Leek, President & CEO