



WINTER 2012

## There's No Place Like Home for the Holidays

It was a bitterly cold Cleveland winter evening when Maria and her partner Michael rushed to the hospital after she went into premature labor with their triplets. Everything seemed to happen so quickly, and before they knew it, the babies had arrived. Maria and Michael then anxiously waited and prayed for good news about the newborns' health. The triplets were not the only children they had to worry about, though.

Maria and Michael had two other children, Brittany and Kayla, at home. When Maria went into labor, they called a neighbor to come and stay with the girls. Maria remembers turning to Michael at the hospital and saying "What are we going to do?" Their world had just changed forever with the addition of three tiny babies, and two children at home that needed them as well.

The news from the doctors was positive, but serious. The triplets would have to remain in the hospital for several months so they could get the medical support, nutrition, and care vital to their development. The doctors suggested to Maria and Michael that they do their best to be at the hospital as much as possible so they could learn how to properly care for the babies and any special needs they might have. Michael was working full-time and was worried about balancing the needs of the triplets with those of Brittany and Kayla at home while maintaining employment. That's when they were referred by medical professionals to Providence House.

Like many parents that bring their children to Providence House, this was not an easy decision for Maria and Michael. They had many questions. Would their children be afraid? How often could they visit them? How would they handle the overwhelming task of caring for three premature babies along with Brittany and Kayla? Their questions were answered and their minds were set at ease when they came to Providence House and learned we are truly a partner for families in crisis. Not every question can be answered immediately, but they now knew they were not alone.

In addition to their regular visits to Brittany and Kayla, Maria and Michael also participated in weekly case management and counseling services at Providence House. Case management focused on connecting the family to resources in the community while counseling helped them prepare for the significant transition their family was going through. The hospital trained them to care for the triplets' medical needs, including taking infant CPR and first aid classes and learning how to use a heart monitor, apnea machine, and oxygen.

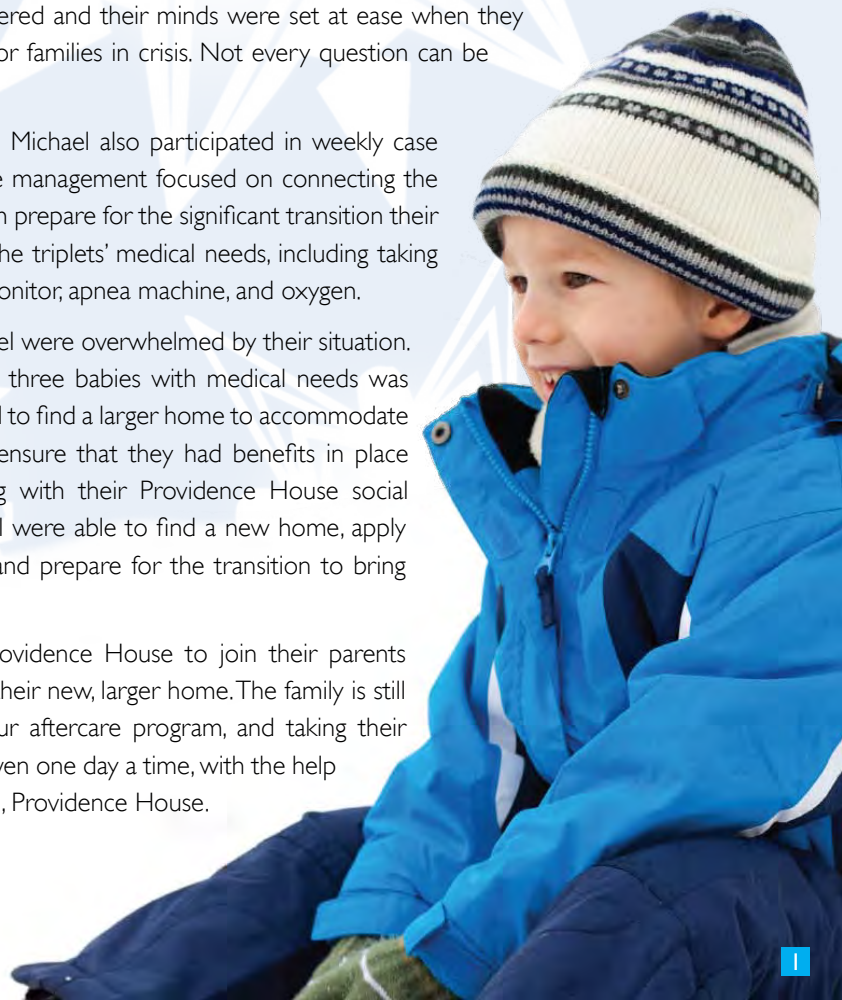
At times, Maria and Michael were overwhelmed by their situation. Learning how to care for three babies with medical needs was daunting. They also needed to find a larger home to accommodate their growing family and ensure that they had benefits in place for their triplets. Working with their Providence House social worker, Maria and Michael were able to find a new home, apply for appropriate benefits, and prepare for the transition to bring their entire family home.

Brittany and Kayla left Providence House to join their parents and three new siblings in their new, larger home. The family is still actively participating in our aftercare program, and taking their transition to a family of seven one day at a time, with the help of their partner and friend, Providence House.

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AND MORE!



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# A Note from Natalie

The holidays are a time of plenty for many. They are about giving, but also about being thankful. And they are a time to consider the future. For Providence House, we have all these things in mind as we celebrate the opening of our new Crisis Nursery expansion.



This spring, we broke ground on our crisis nursery expansion, a \$2.3 million project that will increase our bed capacity for children at risk of abuse and neglect to 20 children at a

time and increase the ages we serve to newborn through ten years old. The children will also be able to share bedrooms as a family and to grow and learn in updated and expanded education and play spaces inside and out.

Just eight months later, on December 13, through the sacrifice and generosity of our supporters like you, we will celebrate being "Home for the Holidays" at our ribbon cutting ceremony and welcome our Providence House children and families, kids and parents from the surrounding neighborhoods, and our loyal supporters, for the grand opening of Providence House Leo's House Crisis Nursery Expansion in the Ohio Savings Children's Village.

I offer my personal thanks, on behalf of the children at Providence House today and tomorrow, to the many supporters who continued to give to our children and make an extra stretch gift to help us realize our dream of expansion. We would not be "Home for the Holidays" without you.

But this event is about more than a new building. It is about taking our work to the next level – protecting more children from abuse and neglect, helping more families in crisis, and doing more to strengthen our community and build for the future. This is why we are expanding our footprint, and we are thrilled to be a safe and welcoming haven for more children into our House.

"Home for the Holidays" will follow our 17th annual Deck the House, held once again at Cleveland Browns Stadium on Tuesday, December 4. Providence House is grateful for the continued partnership and support of the Cleveland Browns over the years and especially proud to be the Browns "Courage House for Kids" since 1999.

Although we are excited to celebrate the opening of the new wing, our work on the expansion is not done. We are continuing to explore expanding our service model to other communities, working to strengthen our funding base, and telling our important story to everyone who cares about the safety and well-being of children.

And we are making a final push to secure the remaining 10% of funding needed for our expansion. So as you consider your year-end gifts, please consider a contribution to Providence House – for the children, for the expansion, for the future – every gift matters. We have built our new house for the children through an outpouring of love and gifts large and small, and every dollar counts.

We wish you and your loved ones a joyous and blessed holiday season, and look forward to seeing you at our December events and in the New Year to come.

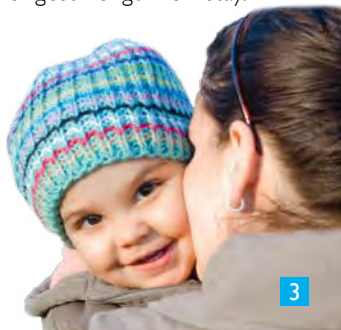


Our "Home for the Holidays" grand opening of the Leo's House Crisis Nursery Expansion in the Ohio Savings Children's Village is December 13th!

## One-Size-Fits-All Doesn't Fit All Families

Each family is unique, and a "one size fits all" approach doesn't work when helping families in crisis. That's why Providence House has created a three-tiered approach to better serve our families' needs. Depending on their specific needs and goals, each family we help will be placed in one of three tiers of service, ranging from children needing a short-term stay (tier one) to a child needing a long-term stay in addition to comprehensive resources and case management (tier three). These three "sizes" – or tiers – were designed with the help and feedback of the families we serve.

- **Tier One** families often have a very short length of stay; usually due to short-term parent hospitalization, inpatient treatment, or incarceration. These families receive minimal case management services due to the nature of their crises and relative family stability.
- **Tier Two** families typically have longer lengths of stay and are experiencing crises such as homelessness, unsafe living conditions, domestic violence, or outpatient medical or mental health treatment. These families are required to meet with a case manager, visit their children and engage other parent-services more frequently than tier one families.
- **Tier Three** families are very likely to be experiencing multiple crises at one time, and usually have the longest length of stay. Families in this tier must meet with a case manager, attend supervised visits with their children, and participate in more parent support sessions than families in tier one or two.



## BUILDING COMMUNITY

### KaBOOM! Playground Project... The Ultimate "Done in a Day!"

On July 20th over 200 volunteers teamed up with Let's Play, Dr. Pepper Snapple Group, Providence House and KaBOOM! to build the children at Providence House TWO brand new play spaces – in a day! Volunteers helped with the planning process, site preparation, and "the big build" – on projects ranging from feeding 200 hungry workers, to digging holes through concrete for equipment, to building and installing the final product. Thank you to the individuals and groups that helped make our children's dream playground a reality:

5th Avenue Deli	Fifth Third Bank	Ohio City Babysitting Co-op
Alladin's	Flaming Ice Cube	PNC
Apple, Inc.	Flying Fig	Progressive Insurance
Bar Cento	Forest City	Providence House Board of Trustees, volunteers, and families
Café 56	Giant Eagle	Quicken Loans
Caribou Coffee	Great Lakes Brewing Co.	RPM International
Cleveland Cavaliers	Hard Rock Cleveland	St. Raphael School
Cleveland Monters	Jones Lang LaSalle Americas, Inc.	Target
Cleveland Public Library	Los Alazanes	The Ritz Carlton Cleveland
Costco	Lutheran West High School	Urban Community School
Crop	Marie's Scrambler	...And all of individuals who graciously donated their time, talent and energy!
Dave's Supermarkets	Mitchell's Ice Cream	
DiBellas	Momocho	
Dr. Pepper Snapple Group	Muldoon's	



### Cavs Court at PH!

Special thanks to the Cleveland Cavaliers for awarding Providence House a Cavs Youth Fund grant to build a basketball court for our 6-10 year old children! The kids are already looking forward to Spring, when they can get on the court to work on their moves!

### Volunteers Get It Done... In a Day!

Looking for a service project for your group or workplace? Want a volunteer project that you can get "Done in a Day?" Consider getting it done at Providence House!

Call 216-225-5721 for more information.

Thank you to our 2012 Done in a Day groups for all of your help!

- Case Western Reserve University
- Cleveland Clinic
- Colors of Cleveland Pride
- Diller/Ambassadors for Unity (both Israelis and Clevelanders)
- Forest City
- Junior League of Cleveland
- Key Bank
- Lawrence School
- Miami University Urban Plunge
- PNC
- Quicken Loans
- Sherwin Williams
- St. Raphael's School
- Young Neighbors in Action

## Deck the House

It's not too late to get tickets for the best holiday event in Cleveland! Join Providence House, honorary chairs Annie and Joe Thomas (Cleveland Browns #73, Offensive Line), emcee Jim McIntyre (WDOK 102.1) and Celebrity Auctioneers Jimmy Malone (WMJI 105.7) and Desiray Cross (WDOK 102.1) for our 17th Annual Deck the House Benefit Auction, presented by the Cleveland Browns.

Find the perfect gift and support your favorite cause at the same time! In addition to professionally decorated Christmas trees, this year's live auction features trips to the Caribbean, an autographed Rolling Stones guitar, and a chance to cheer on the Tribe from the Owner's Loge – amongst other amazing trips, treasures, and time-of-you-life experiences. And electronic bidding is back by popular demand with BidPal putting the auction in the palm of your hand!

**Date:** Tuesday, December 4th

**Time:** Benefit Auction 5:30-9:30pm

**Location:** Cleveland Browns Stadium – AT&T CityView Lounge

**Event Features:** Live and Silent Auction, Performance by North Coast Men's Chorus, 2012 Ed Block Courage Award Presentation, Mystery Santa Stockings and Surprises, and Bidpal – the smash-hit automated, handheld bidding device!

**Tickets:** General Ticket - \$50/ea. (\$10 tax-deductible, includes deluxe buffet menu and dessert, live and silent auction, live entertainment and cash bar)  
Ticket-PLUS – \$125/ea. (\$70 tax deductible; ticket includes express check-out, 2 drink tickets, guest gift, and all features included in General Ticket)

#### TO REGISTER:

Visit [provhouse.org](http://provhouse.org) or call 216-651-5982 ext. 225

#### SAVE THE DATES:

April 16 2013 – 32nd Annual Spring Luncheon

April 28, 2013 – City2City 5K Child Abuse Prevention Run

'TIS THE SEASON

It's time to Deck the House!

Don't miss the best holiday event in Cleveland!



Visit [provhouse.org](http://provhouse.org) to register today!

## FALL EVENT WRAP-UP:



For the third time in the fundraiser's history, Providence House was chosen as the beneficiary of **Cleveland County Charities'** 7th annual country music event. Held on October 20th at the Double Tree Hotel in Independence, the event featured live performances by Cleveland's best country bands, line dancing, raffles, prizes and more!

• The **Providence House PHriends Group** held a Tailgate & Watch Party at Market Garden Brewery to raise funds for PH and cheer on the Browns as they took on the Colts. In addition to educating guests and spreading awareness about the mission of Providence House, the group raised nearly \$1,000! A good time (for a great cause!) was had by all in attendance.

• Now in our third year as a **Community Shares** member agency, Providence House presented at workplace giving campaign kick-offs for Defense Finance and Accounting Services (DFAS), Adoption Network, MetroHealth Hospital, City of Cleveland, and Cuyahoga County. **Community Shares'**

mission is to support social justice organizations through workplace giving and other philanthropic initiatives. If your workplace has a Community Shares giving campaign, consider electing Providence House as the beneficiary of your donation! To bring **Community Shares** giving into your workplace, visit [communityshares.org](http://communityshares.org).

• Thank you to **Danielle and Nick Sorensen** for returning this year to host a Halloween party for the children of Providence House. The rainy weather didn't stop our princesses, ghosts, and superheroes from roaming the hallways of Providence House collecting treats before returning to enjoy pizza and games to celebrate this spooky holiday!

• The 4th Annual **St. Bernadette Holiday Mart** brought local artists, galleries and boutiques together for a holiday themed roaming shopping event. Proceeds raised from sales went to St. Bernadette and Providence House.

**SPOTLIGHT ON  
A Caring Community**

Special thanks and big holiday hugs to our donors, corporate partners, volunteers, foundations and PHriends! Your generosity has made many wonderful things happen for our agency and our community in 2012. You are all truly a blessing to the babies and children of Providence House.

We are honored to partner with the following companies as they hold fast to their commitment to support the babies and children at Providence House:



For questions or information about becoming an Annual Providence House Partner, please contact Emily Perry at 216-651-5982 x226 or emilyp@provhouse.org

The Providence House Annual Corporate Partner Program offers companies an opportunity to achieve their philanthropic goals and support our children and families in crisis while receiving extraordinary marketing benefits and exclusive access to our special events throughout the year – **with a single annual gift!**



**Holiday Giving Opportunities**

Skip the mall and forget the fruit basket... We've got the perfect gift for your Clients, Family and Friends!

Can't decide what to give your clients, friends or family? Give the gift they'll never forget: **Make a donation in their name to help a baby or child in crisis at Providence House this holiday season.**

For a minimum donation of \$10 per individual, we will mail out a holiday gift card to your clients, employees or friends. Just send us your holiday mailing list with payment and Providence House will take care of the rest! Within days, each person on your list will receive a holiday card sharing the message that you have made a gift in their name to protect a child in crisis – can you imagine a better present for the holidays? ...And, it's 100% tax-deductible.

Simply send your contribution and mailing list to:

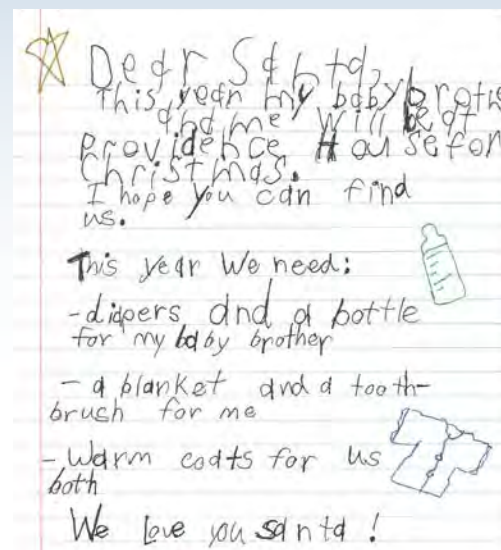
Providence House  
2050 West 32nd Street  
Cleveland, OH 44113

Or make your gift online at provhouse.org and upload your mailing list with the click of a button!

Your list will be kept completely confidential and will not be solicited by Providence House at any time.

**YOU can be Santa to a child in crisis...  
Host a Holiday Giving Tree!**

Letters to Santa from Providence House might surprise you...



This holiday season, help a child in crisis by having your company, school or church host a Holiday Giving Tree for wish list items from Providence House. Just go to provhouse.org and download a complete PH Holiday Giving Tree Kit with ornament templates, wish list information and fundraising tips. And consider arranging a tour for your group when you deliver your gifts...and meet the children whose lives you are changing!

**PROVIDENCE HOUSE HOLIDAY WISH LIST**

90% of all items we use through the year come during the holidays and are vital for us to meet the most basic needs of our children.



Please consider donating items from our Holiday Wish List this season to help our children throughout the coming year.



**CHILDREN'S MISCELLANEOUS**

- Children's Clothing, size newborn through 12
- Underwear/Undershirts, sizes 2T through 12
- Tennis shoes and winter boot – toddler size through size 12; youth sizes 13 – 5
- Winter coats, infant through size 14
- Educational Toys and Activities for children ages 0 – 10

**FORMULA**

- Similac Advanced
- Similac Alimentum
- Similac Sensitive
- Isomil with Iron

**HOUSEHOLD ITEMS**

- All White Twin Sheet Sets
- All White Fitted Crib Sheets
- Pillows and Pillow Cases (white)
- Fitted, Water-Proof Mattress Pads for Cribs and Twin Beds
- Twin-size, Lightweight Blankets (neutral solid colors)
- Coffee
- Adult Cutlery
- Toddler Utensils
- Batteries – size C and D

**GIFT CERTIFICATES**

- Target
- Walmart
- Giant Eagle
- Dave's Supermarket
- Office Depot
- Staples
- gas cards

**TARGET WISH LIST**

Click on "TargetLists," then "advanced search" Search by organization (Providence House) and state to locate our list!

To arrange for delivery of donated items, call 216-651-5982

**GROCERIES**

- Pedialyte & Pediasure
- Canned Soup (Chicken Noodle, Tomato, Vegetable)
- Canned Vegetables (Corn, Green Beans, Peas, Carrots)
- Canned Fruits (Peaches, Pears, Pineapple, Fruit Cocktail & Mandarin Oranges)
- Applesauce
- Canned Ravioli, Spaghetti O's
- Cold Cereal (Cheerios, Kix, Rice Krispies, Chex)
- Oatmeal
- Spaghetti Sauce
- Pasta (Rigatoni, Penne, Spiral)
- Tuna helper
- Macaroni and Cheese Mix
- Rice pilaf mix
- Nilla Wafers
- Graham Crackers
- Oatmeal Cookies
- Microwave Popcorn
- Pudding (Instant)
- Toddler Snacks
- Jell-O
- Muffin and Banana Bread Mix
- Pretzels
- Sunchips
- Granola Bar
- Nutrigrain Bar
- Fig Newtons

**CASH DONATIONS**

Please make checks payable to Providence House or visit provhouse.org to make a gift online





Providence  
House

Every child is your child.™

2050 West 32nd Street  
Cleveland, Ohio 44113

[provhouse.org](http://provhouse.org)

Non-Profit Org.

U.S. Postage

PAID

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**MISSION:** Providence House fights to end child abuse and neglect by protecting at-risk children, empowering fragile families and building safer communities for every child.

Our expanded Crisis Nursery is open! Providence House has a new mailing address effective immediately; please change your records:

**Providence House, Inc.**  
**2050 West 32nd Street**  
**Cleveland, OH 44113**

▶ TO REFER A CHILD

Call 216.651.5982 x247

▶ TO MAKE A GIFT

Call 216.651.5982 x225

▶ FOR INFO ON EVENTS

Call 216.651.5982 x226

▶ TO VOLUNTEER

Call 216.651.5982 x222

▶ FOR INFO ON THE PROMISE CAMPAIGN

Call 216.651.5982 x224

